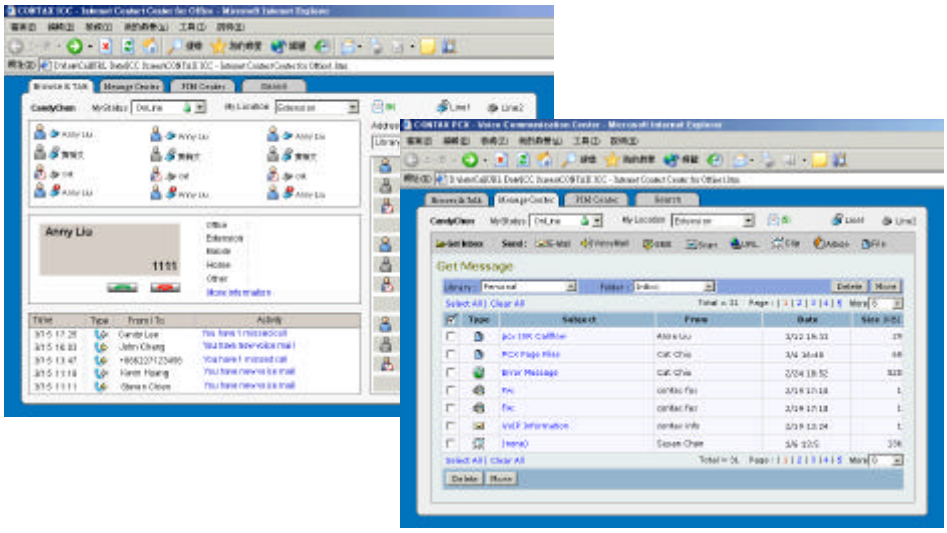
CONTAX PCX

Voice Communication Application



Key Features

- Dual mode operation PSTN as well as IP Phone
- In-built VoIP Gateway & Gatekeeper functions
- Network based AA & VM enabled
- Personal Assistant & Follow me services
- Long terminal distances
- Easy to setup, administer and control using intuitive Web based interface
- Increased reliability due to distributed architecture

Analog

- Extension to extension calling
- Extension Transfer using *Flash* key
- Call Pickup using * key
- Outside calling national and international using the outside line access digit
- VoIP phone calling

VoIP

- VoIP to extension calling
- Outside calling national and international using the outside line access digit
- VoIP phone to VoIP phone calling

Voice Portal Web Services

- Time Service Time Report
- Yellow Book Service Caller ID display
- Circuit Check Service Voice Portal Quality test, Recording and Replay tests
- Customer Service line

Personal Services

- Retrieve Voicemail
- Send Voicemail
- Receive FAX in personal mailbox
- Call Forwarding
- Call Recording
- System prompt language selection
- Personal Message auto-play
- Change Personal Settings

Value-Added Services

- Configure & setup value-added Voice Portal Services

OSS and Administration

- Web-based interface for anytime, anywhere administration
- Monitor channels on-demand for Analog, VoIP and FAX lines
- Setup dialing rules for making different kinds of calls
- Configure channels for IVR, FAX, SMS and Mail Devices
- Setup extension table for Analog and VoIP extensions
- Setup user accounts for enabling web-access to their mail boxes
- Setup Voice Portal Services table and access rules
- Setup Call Routing tables for PSTN, VoIP, FAX and SMS calls
- TUI and GUI Multi-language Production Studio
- Monitor online VoIP endpoints on the gatekeeper
- Perform call-progress configuration for all the ETS ports
- Set the call-progress tones for all the ETS line ports